

WESTERLY

Westerly Warranty Program: Quick Reference Guide

A one-year warranty comes with every Westerly home which activates the day that you close on your new home. Please review this list before you submit a warranty request. This is not a complete list of items that are and are not covered under our warranty. For specific questions or if you are unsure if something is covered, please contact us!

Covered Items



Roof leak



Plumbing leak



Hot water tank failure



Electrical outlet not working*



Electrical switch not working*



Furnace failure



Standing water that has not drained after 24 hours

**After checking for a tripped breaker*

Non-Covered Items (after closing):



Drywall nail pops or cracks



Damage to flooring



Bathtub and countertop scratches



Caulking and grout cracking



Paint touch-up



Dead or dying plants or grass



Dead lightbulbs



Uneven floors



Warped fence posts

Call Sub-Contractor Immediately:

Active plumbing leak Furnace is not working
Electrical malfunction (other than tripped breaker)

Common Issues and Homeowner Reminders:

With a tankless hot water heater, sometimes it can take a minute or two before the hot water arrives to your plumbing fixtures.

New plants need water. Your plants need to be hand-watered for two years in order to insure that they thrive.

Get your landscaping on a regular fertilization schedule.

It is common to have standing water in yards after heavy rainfall.

Aerate and over-seed your yard annually.

Winterize your pipes. Your plumbing warranty is void if this is not completed.

New homes require arc faults circuit interrupters (AFCI) that could potentially "trip" the circuits at a higher rate than you might be used to. Please make sure to disperse your electrical appliances so they are not all plugged into one circuit. Check your breaker panel for tripping and reset GFCIs that are on the same circuit before you call with an electrical issue.

Your house is new and it will settle. This means, expect nail pops, minor cracks and sticking doors. These are not covered under our warranty.